



## BENEFITS

- **Identify Business Strategy alignment gaps**— Your organization's business objectives and strategy is reviewed to understand, analyze and identify the gaps within process, application and technology footprint.
- **Measure Business Process Maturity** - We believe your organization's business processes that are being supported by the current system requires review to identify their variance from leading practices and their maturity to provide you the competitive edge in the market place
- **Identify Unexplored Application Functionality** —In over 80% of the cases original implemented functionality is tailored to leverage the year per year increase in functionality provide by vendor and unexplored functionality is resulting in either customization or manual processes
- **Risk Mitigation** -Our goal is to provide an agnostic point-of-view of what risks exists with the application, processes and technology to identify a comprehensive risk mitigation strategy for the impacted processes
- **Approach** — We help you articulate options and approach that can eliminate business and technology challenges and best fits your risk mitigation strategy

**EAInfoBiz Inc.** was founded in early 2013, and is built on the client first business approach, with a goal of providing measurable value to our clients - by reducing time to deploy projects and consistently deliver quality solutions. A Professional Services organization specializing in Upgrades, Advisory, Strategy, Application Development, Implementations, Business Process Reviews, Process Re-engineering centered on Oracle and Microsoft ERP products.

We have extensive experience in delivering value-driven solutions that address the evolving needs of Universities, Colleges, Municipalities, Provincial Governments, Healthcare, State, and Government Agencies. We pride ourselves on our practitioner's industry experience, our product certifications, knowledge and delivery experience with: PeopleSoft Human Capital Management, PeopleSoft Financial / Supply Chain application, JDE Enterprise and eBusiness. Our practitioners are world-class. Headquartered in Toronto, Ontario, we have a proven track record of providing Consulting services from our 3 office locations across Canada, US and India.

## Why do we need a Health Check?

We understand that customers have made years of investment on their Oracle Applications (i.e. E-Business Suite, PeopleSoft and JDE) and these solutions are mission-critical to the success of your organization. Naturally you want to ensure that your organization realizes the highest value from it, both now and in the future. Most often, since your original implementation, your business needs likely have changed, your employees and their skill sets have grown, and customers are sometimes left with the feeling their Oracle Application functionality is not meeting their current business / technical requirements.

The Oracle Apps in 100% of the cases can be configured to optimize business processes using standard and extended functionality. To make most optimal use of functionality and processes put in place during the implementation, an application assessment or health check will validate if those processes need to be updated to take advantage of the latest functionality. Additionally, understand how to take advantage of functionality or features unexplored with your Oracle Apps. Whether you are running current or the older releases, an application health check can benefit any organization.

## Our Health Check Process

EAInfoBiz specialists perform applications health check light at minimal charge\* onsite or remote as required. Our Health Check Light takes a 360 degree review of your current application footprint, looking at your business processes and infrastructure / servers:

- Functional Specialist will spend up to two days with your staff to get a true "Day in the Life" view of your processes. We'll observe how you use the system and where potential pain points hang-ups exist; and
- Technical Specialist will review your system to determine any areas of concern or improvement that exist; and
- Finally, our Solution Architects will meet with your process owners to discuss your system's current limitations and your future wants and needs.

After these sessions, we will present our findings back to your process owners and executive sponsor, giving honest, impartial advice on making the most of your investment. and improving your ability to make reliable business decisions.

PeopleSoft **ORACLE** E-BUSINESS SUITE **ORACLE** JD EDWARDS



Services | Strategy | Consulting | Managed Services | BPM | Cloud | Mobile



To lead by example in creating an "extra mile" mindset and culture in everything we do.



# Get the competitive edge that enables you to stay ahead



## Consulting Services

Business and Technology leaders have to ensure that the solution is sustainable, within budget and achieves business targets on time. We can help. Our team has the right combination of business and technology experience to advise you with innovative solutions to not just meet your IT needs, but also enhance the out-of-the-box functionalities offered by leading products.

## Cloud Services

Businesses need an agile platform to quickly build, test, and scale new application services and react to the digital disruption occurring in their markets. Digital disruption is accelerating because of the increasing integration of processes and information to yield real-time decisions. Our Cloud Services Group leverages Microsoft Azure, Soft Layer and Oracle Cloud platforms as a service to rapidly build and deploy rich applications.

## Managed Services

When it comes to Oracle Application support services, you need a provider you can rely on, which isn't always easy when you have internal team members with differing experience levels, especially in complex situations. It can seem as if you alone are responsible for shouldering the burden of diagnosing problems and at the same time trying to source multiple roles. We have dedicated teams in both Toronto and NY to assist you at all times.

## Contact

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## Scope

EAINfoBiz Oracle Health Check is delivered by Certified Oracle and Six Sigma experts, Oracle Health Check Light / Comprehensive for Oracle Applications evaluates the current system usage and overall health of your Oracle applications and delivers a comprehensive report showing the degree to which your applications support critical business and technology processes, initiatives, and requirements.

Through this process, our experts will identify improvement opportunities arising from under-utilized product capabilities, deviations from standard functionality, or sub-optimal processes. Key to remember our experts have years of delivering implementation services with a rich repository of lessons learned, in-depth understand of leading practices and not merely a pre-sales team.

In addition, your organization will receive specific and actionable recommendations to take in order to improve the effectiveness of your application environment and related processes to better support of your business goals and imperatives. Oracle Health Check Comprehensive can focus on your organization's overall existing application environment, or, for a larger implementation, a specific business function or process. Oracle Health Check Light / Comprehensive for Oracle Applications is a catalyst to help your organization:

- Align application platform with current and future business requirements
- Identify opportunities to improve productivity of current processes and apply leading practices
- Take full advantage of underutilized application features, tools and functions
- Reduce dependency on customizations and increase configuration based design
- Improve technology efficiency and lower total cost of ownership
- Detect knowledge gaps within your team and
- Understand the benefit and value drivers for future improvement initiatives

## Industry Success Achieved

- Public Sector - Municipal
- Public Sector - State / Provincial
- Public Sector - Not for Profit
- Public Sector - Higher Education
- Financial Services - Insurance
- Healthcare - Hospitals
- Healthcare - Life Sciences
- Healthcare - Pharmaceuticals
- Commercial - Retail
- Commercial - Distribution
- Commercial - Manufacturing

## Oracle Applications

- PeopleSoft – HCM
- PeopleSoft - Supply Chain
- PeopleSoft - Financials
- PeopleSoft - Portal
- Oracle Ebusiness – HCM
- Oracle Ebusiness – Supply Chain
- Oracle Ebusiness – Financials
- JD Edwards World - Financials
- JD Edwards Enterprise - HCM
- JD Edwards Enterprise - Supply Chain
- JD Edwards Enterprise - Financials

## Certified Expertise

- PeopleSoft
- Oracle Ebusiness
- JD Edwards World
- JD Edwards Enterprise

## Health Check - Light

### Timelines

- Health Check Reviews – 3 Days
- Health Check Report - 2 Days

### Delivery Approach

- On-site / Remote

### Resourcing

- 2-3 Member Team led by our Service Line Leader

## Health Check - Comprehensive

### Timelines

- Health Check Reviews – 3-4 Weeks
- Facilitation of Business and Technology Prioritization – 2 Weeks
- Health Check Report - 1 Week

### Delivery Approach

- Combination of On-site and Remote

### Resourcing

- 4-5 Member Team led by our Service Line Leader

